



AVOIDING CUSTOMS COMPLIANCE RISKS

SHIP SAFELY & SEAMLESSLY



When shipping across borders, you are responsible for the authenticity, accuracy, completeness and timeliness of all information that you provide to DHL Express.

Compliance goes a long way in ensuring your shipments arrive safely and lawfully with minimal delay, undue costs and hassle. Here's how to make sure of it.

HOW CAN YOU AVOID CUSTOMS COMPLIANCE RISKS?



Avoid Undervaluation (UV)

Do not declare your value of goods to be lower than their actual transaction value in order to avoid duties and taxes.

Example:

Do not declare SGD 100 for a cellphone that was sold for SGD 1,000.



Avoid infringement of Intellectual Property Rights (IPR)

Do not ship counterfeit or pirated goods.

Example:

Do not ship designer knockoffs, counterfeit medicine, etc.



Avoid any cause for doubt when declaring the True Shipper or Receiver (TSR)

Do not provide an incomplete or incorrect identification of either the consignor or consignee in order to bypass security screening at customs.

Example:

Do not declare a nickname instead of the complete name.



Avoid misleading Goods Description (GD)

Do not provide an incomplete or incorrect description of your shipped goods in order to bypass security screening or risk assessments at customs.

Example:

Do not declare automobile brakes as parts.

YOUR COMPLIANCE CHECKLIST



Avoid Undervaluation (UV)

- Declare the price actually paid or payable for the goods sold.
- Provide an invoice with a detailed breakdown of cost elements in accordance with Incoterms.



Avoid infringement of Intellectual Property Rights (IPR)

- Ensure your shipment does not include any IPR infringing goods.



Avoid any cause for doubt when declaring the True Shipper or Receiver (TSR)

- Provide full name, address and contact information of the actual shipper and receiver on your documentation.



Avoid misleading Goods Description (GD)

- Provide precise descriptions for your goods.

Feel free to contact your DHL sales representative anytime you feel unsure or need further guidance. We wish you happy shipping!